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**To:** Microsoft ATR  
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I don't believe the current penalties against Microsoft do justice to them for their wrongdoings or for us, as consumers who are seeing as they settle this case they are manipulating the hardware/software industry on other fronts which most likely will lead to more cases against their practices.

The breakup of Microsoft was in my opinion more just as it would un leverage the company from multiple in-house assaults on various markets from its serveral fronts (operating systems, applications, internet, and development tools). The Education idea as mentioned is only a benefit to microsoft in the long run rather than a punishment.

I don't think it is fair to tell a compnay to do create something for or support a platform it does not have interest - but if one holds a monopoly, they should be responsible for keeping the playing field stable and open for competition - Microsoft needs to offer inroads for new technologies (publish standard interfacing detail to key operating system and performance features) to make a product that can work with others (and that will still work with others for a significant period of time) or that others can be data compatible with microsoft's without the threat of them just changing the rules and dargging all the hapless consumers along with them thus leaving everyone else incompatible again.

When you have an 80%+ stake in a broad but key technology (the OS) and with the right marketing you know you can get that 80% to purchase any upgrade in two years (i.e. offer corporate/government/educational discounts on newer but slightly incompatible technology, which forces the need for lower level businesses, local government and consumers to upgrade to also be compatible with the higher levels,) whether they really needed to or not.

I think Microsoft has a need to innovate but also live up to its (and its competitor's) promise of 'standard' so others can use microsoft's 'standard' to build from without having it turn into the 'old standard' my MS too soon. If Microsoft continues to 'business as usual' it will keep costing the conumers: corporate, government, public and private in upgrades and constant re-invention of our technologies and while we keep paying MS for their un-fair practices.

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